



LAING O'ROURKE

✓ ENGINEERING THE FUTURE

Our Ref: OK/BRS/002
Friday 6th March 2020

To whom it may concern

**The Grange Hospital, Wales
BRS Cleaning Contractors Limited**

BRS have been working with Laing O'Rourke on the Specialist and Critical Care Centre in Cwmbran, South Wales for a number of months and the overall performance has been exceptional. Below I have listed a few key points that have led to high quality cleaning services:

Quality of workmanship

The BRS team are committed to deadlines and perform well under pressure, rising to a tight programme in a high performance environment all without dropping quality standards. Always impressive.

Enthusiasm in leadership

The site supervisors are enthusiastic and have risen to challenges set by the main contractor. This enthusiasm has helped push the team members to hit key strategic targets.

Flexibility

Flexibility and resourcefulness are key to performing on a high-pressure live construction project. The BRS team are always willing to work alongside the main contractor and take-on change of working environment through communication and adapting the working sequence to suite the flow of construction processes.

Overall exceptional performance. Looking forward to working with BRS in the future.

Regards,

Tommy Sampson

Section Manager

Laing O'Rourke

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