

1<sup>st</sup> July 2020

BRS Cleaning contractors LTD  
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Essex  
EN9 1JH

Laing O'Rourke Construction Ltd  
The Grange University Hospital  
Caerleon Road  
Llanfrechfa  
Cwmbran  
NP44 8YN

**For the Attention of Hannah Uruci, Director**

Dear Hannah,

**The Grange University Hospital, Llanfrechfa, Cwmbran**

BRS Cleaning contractors were appointed to undertake the Builders clean package on the £350m new build Grange University Hospital project for a package value of £204,000. Their performance throughout has been excellent, and they have supported Laing O'Rourke in achieving successful defect free completion of the project on time.

Hannah and her Management team have been very supportive in ensuring the agreed staged milestones were successfully achieved. This was accomplished through their customer focus and determination to deliver without compromise. Their full time Supervisor, Tino was a pleasure to work with as he was always proactive with a collaborative approach when interfacing with both Laing O'Rourke Management and the supply chain

BRS's positive approach has alleviated the challenges that come with a project of this nature especially when the Covid 19 restrictions were enforced and the Client (NHS) requested completion of the 354-bed ward block in order to house patients 1 year earlier than planned. It is a pleasure working with such a professional dedicated company who supported Laing O'Rourke to assist the NHS in achieving their goals.

With BRS's passion to provide the best service and highest quality standards in such a demanding environment, it gives you the confidence and guarantee of accomplishing the greatest results.

BRS Cleaning contractors are a key part of Laing O'Rourke's supply chain and I look forward to working with them again soon.

Yours Sincerely,  
For and on behalf of Laing O'Rourke Construction Ltd



Peter Sharpe  
**Project Leader**

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